

Football Trading Club

Customer Policy

Commitment to Service

At the Football Trading Club, we are committed to providing members with consistent, high-quality analysis and match selections every day. However, maintaining the integrity of our data-driven approach means there will be occasions where no qualifying selections meet our strict criteria. On such days, members will receive a clear 'No Selection' communication. These days form part of the service and do not constitute a cancellation or interruption of membership.

Refunds

Refund requests must be submitted in writing to the Football Trading Club administrator at: **jane@footballtrading.club**.

A full refund will be granted if requested within seven (7) days of joining any Football Trading Club service, for any reason.

Refund requests made after the one-week period will be considered at the discretion of Football Trading Club administration.

In the unlikely event that a service is cancelled during a membership period, a pro-rated refund will be issued for the days missed.

Commitment to Value

The Football Trading Club operates on one core principle — **Value First**.

We will never knowingly recommend a selection that does not represent statistical or market value. Each recommendation is derived from quantitative analysis, ensuring that:

- The estimated probability of an outcome exceeds the implied probability of the market price.
- Every Value Assessment accurately reflects the edge available at the time of publication.

This philosophy underpins our integrity and long-term performance expectations.

Football Trading Club
Data. Discipline. Value.